



## CRYSTAL REWARDS BENEFITS

	AMBER	SAPPHIRE	EMERALD	RUBY	AMETHYST	VIP
Member Discount Pricing	✓	✓	✓	✓	✓	✓
Access to Members Promotions	✓	✓	✓	✓	✓	✓
Earn Status Points	✓	✓	✓	✓	✓	✓
Earn Visitation Points		✓	✓	✓	✓	✓
Earn Bonus Points		✓	✓	✓	✓	✓
Earn Additional Bonus Points		✓	✓	✓	✓	✓
Birthday Offer		✓	✓	✓	✓	✓
Selected invitations to special events and promotions as determined by the Club					✓	✓

Welcome to Crystal Rewards, Toronto Workers Club's membership rewards program.

By presenting your membership card when making purchases or inserting your card whilst playing gaming machines, you'll be provided membership discounts AND earn bonus points.

Best of all, it's included as part of your membership.

## CRYSTAL REWARDS LEVELS

TIER LEVEL	STATUS POINTS (ROLLING 3 MONTH PERIOD)
VIP	12000
AMETHYST	7500 - 11999
RUBY	3500 - 7499
EMERALD	875 - 3499
SAPPHIRE	350 - 874
AMBER	ENTRY LEVEL FOR NEW MEMBERS

## HOW YOUR POINTS WORK

### STATUS POINTS

are for tier allocation purposes only. Your status points from point of sale and gaming spend (earned over a rolling 3 month period) are combined to determine what level of Crystal Rewards you're in.

### TIER REVIEWS

are carried out monthly on the 1st day of the month based on a rolling 3 month period. Those members who have fallen below the qualification points criteria for their current level will be relegated.

- For those members who have reached the qualification points criteria for a higher level, you will be promoted automatically.

### BONUS POINTS

are a portion of your spend which we return to members as our way of saying thank you for your loyalty.

- 30th June expiry for Sapphire and Emerald Tiers
- No expiry for Ruby, Amethyst & VIP Tiers

Staff can assist with checking your Bonus Point balance at any point of sale or via the Members Kiosk.

### BIRTHDAY POINTS

are credited to your Birthday Points account on your membership card on the 1st day of your birthday month. You have 90 days to redeem these at the Club.

- Birthday points can not be used to make purchases of take away alcohol or via the Redemption Tower (Carousel).

### VISITATION POINTS

are credited to your Bonus Points account when you swipe your card at our Members Kiosk.

- One swipe per trade day.

## EARN BONUS POINTS



Cafe



Dining



Drinks



Club Activities e.g. Raffles



KENO Replay or new ticket  
minimum \$10.00 Keno transaction processed at  
staff operated terminal



Gaming Machines  
including Multi Terminal Gaming Machines



Green Fees  
pro shop

## SPEND BONUS POINTS



Cafe



Dining



Drinks



Club Activities e.g. Raffles



Redemption of cards from our  
Redemption Tower (carousel)



Green Fees  
pro shop

## FAQ

### HOW MUCH ARE MY POINTS WORTH?

One Point = One Cent

### WHAT IS MY MEMBERSHIP PIN (MEMBERS KIOSK & REDEMPTION TOWER CAROUSEL)?

All membership card PINs are defaulted to 4 digit member's birthday e.g. 14 March = 1403

### IMPORTANT

- To earn Status Points & Bonus Points you must use your membership card when making purchases (point of sale) or ensure your card is correctly inserted in the gaming machine console during play.
- Membership and any accumulated Crystal Rewards Status Points, Bonus Points, Birthday Points or other Club allocated points are not transferable.
- The use of a membership card that is not your own is prohibited. Membership card audits are conducted at random intervals to prevent this from occurring. Any member found guilty of this may have their membership cancelled.
- Members who are suspended, excluded, expelled or are deemed unfinancial will forfeit all accrued points.
- Please refer any Crystal Reward Status Point or Tier enquiries to Toronto Workers Club Reception.
- Members can opt out of the Crystal Rewards program at any time if they wish to not participate. To opt out, please notify the Club in writing.

**For more information on membership terms or on our Crystal Rewards program and it's benefits, please see staff or visit [www.torontoworkers.com.au/rewards](http://www.torontoworkers.com.au/rewards)**

*Proudly incorporating*



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### THINK! ABOUT YOUR CHOICES

Call Gambling Help 1800 858 858 | [www.gamblinghelp.nsw.gov.au](http://www.gamblinghelp.nsw.gov.au)

# Crystal

REWARDS

## BE REWARDED FOR YOUR LOYALTY



EARN POINTS | SPEND POINTS



TORONTO  
WORKERS CLUB